



भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान मोहाली
(मानव संसाधन विका मंत्रालय का एक स्वायत्त संस्थान, भारत सरकार के अधीन)
सैक्टर-81, नॉलेज सिटी, पो.ओ. मनौली, एस.ए.एस. नगर, मोहाली] पंजाब-140306



INDIAN INSTITUTE OF SCIENCE EDUCATION AND RESEARCH MOHALI
(Estd. By Ministry of Human Resource Development, Govt. of India)
Sector – 81, Knowledge City, P.O. Manauli, S.A.S. Nagar, Mohali, Punjab -140306

Executive Engineer cum Estate Officer
email: iwd@iisermohali.ac.in

Telefax No. : 0172-2240110

Tender Ref. No.: IISER/21-22/EE-EO/CAMC/01

Date: 06.04.2021

Notice Inviting Tender

1. The Executive Engineer on behalf of the Director, IISER Mohali, invites online bids under two bid system i.e. technical bid and financial bid through E- Central Public Procurement Portal i.e. <https://eprocure.gov.in/eprocure/app> from eligible contractor for the work mentioned below.

Name of work:- Comprehensive AMC of sound system of Bose Make at IISER Mohali.

Tender Ref No : IISER/21-22/EE-EO/CAMC/01
Estimated cost : INR 6,42,947.00/-
Earnest Money : INR 12,900.00/-
Stipulated period of work : Twelve (12) months & extendable.

Critical Date Section

S. No	Particular	Date	Time
1.	Tender publishing date and time	06.04.2021	06:55 PM
2.	Tender documents download start date and time	06.04.2021	06:55 PM
3.	Bid submission start date and time	06.04.2021	06:55 PM
4.	Bid submission end date and time	14.04.2021	03:00 PM
5.	Technical bid opening date and time	15.04.2021	03:05PM

1. Tender document may be downloaded from the website of E-Central Public Procurement portal (<https://eprocure.gov.in/eprocure/app>) and www.iisermohali.ac.in . Tender should be submitted online along with valid documents of eligibility criteria within the date mentioned above.

2. The Director, IISER Mohali shall be the “Accepting Authority” hereinafter referred to as such for the purpose of this contract.

3. For any information, other modifications and/or corrigendum may kindly visit IISER Mohali website <http://www.iisermohali.ac.in> and also publish on <https://eprocure.gov.in/eprocure/app>.

SUBMISSION OF TENDER:

Tender shall be submitted by the Bidders in two parts:

(i) Technical Bid. – Cover I (ii) Financial Bid. - Cover II

The two bid system will be followed for this tender. In this system the bidder must submit bid **on line at E-Procurement Portal(i.e. <https://eprocure.gov.in/eprocure/app>)** his offer in two covers. "**Cover No. 1- Technical Bid along with requisite fee details and all forms under seal and signature of Bidder**" mentioned below and "**Cover No.2 - Financial Bid**" respectively.

The **Cove I** (Technical Bid) shall consist of following:

- i) **Earnest Money** -The bidder shall furnish as part of its bid, an EMD of Rs.12,900/- (Rupees twelve thousand and nine hundred only). The EMD is to be submitted through Demand Draft of any Scheduled / Nationalized Bank (drawn in favour of “Registrar, IISER, Mohali”).



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The original payment instrument like Demand Draft of any Nationalized Bank against Earnest Money and Cost of Tender Form sent to the address- **IISER Mohali, Sector-81, knowledge City, PO- Manauli, SAS Nagar Mohali140306, Punjab** by post/speed post/courier/by hand before bid opening date & time

iii) **Important Documents uploads in .pdf format only:-**

- a) Scanned copy of DD of EMD. MSME certificate has to be relevant to the work.
- b) Scanned copy of IT Return for the last three financial years.
- c) Scanned copy of work experience in Govt. Department
- d) Scanned copy of partnership deed
- e) Scanned copy of Power of Attorney
- f) Scanned copy of Tender Accept Letter- **Annexure-B**

The Cover II (Financial Bid) shall consist of following:

- * Schedule of price bid of in the form of BoQ_XXXXX.xls (Will be formulated according to the type of work)

Executive Engineer
Head IWD, IISER Mohali

TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

Date:

To,

Executive Engineer

IISER Mohali

Sub: Acceptance of Terms and Conditions of Tender.

Tender Reference No.: IISER/21-22/EE-EO/CAMC/01

Name of Tender/Work:- Comprehensive AMC of sound system of Bose Make at IISER Mohali

Dear Sir

1. I/We have downloaded/obtain the tender documents(s) from the above mentioned Tender/Work from the website(s) namely:
as per your advertisement, given in the above mentioned website(s).
2. I/We hereby certify that I/We had read the entire terms and conditions of the tender documents (including all documents like annexure(s), schedule(s), etc.) which form part of the contract agreement and I/We shall abide hereby by the terms/conditions/clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/organization too have also been taken into consideration, while submitting the acceptance letter.
4. I/ We hereby unconditionally accept the tender conditions of above mentioned tender document(s) in its totality/entirety.
5. In case any provision of this tender are found violated, then your department/organization shall without prejudice to any other right or remedy be at liberty to reject this tender/bid including the forfeiture of the full said earnest money deposit absolutely.

Yours Faithfully,

(Signature of the bidder, with official seal)

Comprehensive AMC of sound system of Bose Make at IISER Mohali

You are, requested, to upload your most competitive offer, strictly in e-bidding system (Envelope-1 Technical bid & Envelope-2 price bid) for CAMC of sound system (BOSE MAKE) along with the documents entailing list of similar completed CAMC works as per INVENTORY APPENDED at **Annx-A**. Average annual turnover in last three years, EMD for Rs.12,900/- favoring Registrar IISER Mohali, payable at Mohali, latest by 14.04.2021 at 03:00 PM. In case of any clarifications, please contact this office on any working day between 9AM to 5.30PM.

GENERAL CONDITIONS:

1. The eligibility criteria (for Envelope A) for undertaking the work will be as follows:
2. Proof of having completion with Central/State Government, Autonomous Body, Central PSU's. Definite Proof from appropriate authority, which shall be to the satisfaction of the competent authority of the Institute having satisfactory provided CAMC during last seven years ending March 2020 for works as given hereunder:- a). Two similar CAMC works each of value not less than Rs.3.21 Lakh/- or (b). One similar CMC work having value not less than Rs.5.14 Lakh, of which at least one should have been in Govt.
3. The Agency should also submit a copy of the partnership deed if any and power of attorney duly Attested and countersigned by the agency at the time of application.
4. Proof of average annual gross financial turnover during last three Financial Year duly certified by Chartered Accountant.
5. Tenders to be downloaded from web site www.iisermohali.ac.in / www.eprocure.gov.in
6. The amount of earnest money may be deposited in the shape of deposit at call receipt of any scheduled bank payable at Mohali in the name of the Registrar, IISER Mohali
7. The committee on the behalf of Director, IISER-M reserves the right to accept/reject any or all the tenders without assigning any reasons.
8. All disputes concerning in any way with this tender are subjected to Mohali Court Jurisdiction only.

HOW TO APPLY & SELECTION CRITERIA

The e-quotation shall be received by the undersigned by 1500 hrs on 14.04.2021 (14th day of April 2021) and Envelope No.1 only containing earnest money, conditions and quotation documents along with the documents as required at Sr. No. 1 shall be opened on the next working day, IISER-Mohali, at 1505 hrs. No consideration will be given to a quotation received after the above stipulated time and date. Eligibility related documents shall be evaluated for criteria stipulated (at Sr No 1 of General Conditions and agency will accordingly be qualified / disqualified by the Competent Authority. The financial bid (Envelope No2) of qualified quotationer shall then be opened at notified time, date and place in presence of quotationers or their representative. The rates of each items must be quoted in figures and words. Quotation not submitted in the manner as prescribed above shall summarily be rejected.

Comprehensive AMC of sound system of Bose Make at IISER Mohali

E-quotations upto 14.04.2021 by 03:00PM are invited on the behalf of Director, IISER for the CAMC of the sound equipments as per INVENTORY APPENDED at **Annx-A**:

Term & Conditions:

- The quoted rates to be inclusive of GST. Per unit rates of extra spare parts to be quoted separately.
- To provide minimum 8 preventive maintenance services to the system during the contract period on quarterly basis. Besides this, to attend unlimited break down calls without any additional charges per year and to provide 15 no. of operation services during functions held in the Institute from time to time.
- Payment: Quarterly, on pro-rata basis.
- Please note that this is a comprehensive CAMC involving repair of all sound system components like, speakers, amplifiers etc without any additional cost. Spares / components other than listed in annexure B used for repair/replacement are included in this CAMC scope. Parts in annexure B are payable extra to the firm. However, the CAMC package will not cover physically damaged or missing parts / components caused by IISER, however, if caused by the firm then it's chargeable.
- The firm has to ensure seamless operation of the system during any event for which the firm should make adequate preparation of the system and arrangement for operator etc, well before time. The firm will be entirely responsible for this.
- Any breakage/mishandling only by IISER shall not be covered in the CAMC.
- Any additional up-gradation/complete replacement of an equipment in the system, if required is to be done on additional charges.
- The contractor must have suitable experience of undertaking similar work in educational Institutions etc of same or larger size than IISER.
- No equipment should be unmounted and taken out from the Institute without a proper Gate Pass issued by the appropriate authority. If any equipment is taken out for repair, then, if required, a replacement equipment should also be provided and installed for the repair period so that the system always remains in working condition and available for operation. No extra payment shall be made for standby replacement equipment.
- In case of any damage due to mishandling of the installation by the firm, recovery shall be made from the bill/performance guarantee or the firm should get the equipment replaced/repared free of cost.
- In case of unsatisfactory performance, the CAMC can be terminated without assigning any

reason thereof.

- The agency must intimate the addresses of his office along with contact numbers of persons to be contacted in case of emergency.
- The attending technician should be in possession of all tools and equipments to be used during the maintenance work and the same should be provided by the agency.
- The agency has to deploy more manpower, if required, for attending breakdown and completing breakdown work in minimum possible time for which no extra payment would be made.
- The agency has to deploy minimum one person for each function to be organized by IISER Mohali, subject to maximum of 15 such functions.
- The firm/agency should finish the work in stipulated time. Any extra labour incurred in meeting the work deadlines shall not be chargeable and will be the firm's liability.
- The annual maintenance contract rates will be same for one year which can be extended for a further period of two years (1+1) on satisfactory performance by the agency and as mutually agreed.
- The agency shall comply with all statutory requirements in respect of said work.
- All material to be used in the work will have to be approved by the Engineer -in- Charge or his authorized representative.
- The Institute reserves the right to reject any or all quotations without assigning any reasons.
- EMD amounting to Rs.12,900/- in favour of Registrar IISER, Mohali payable at Mohali.
- 5% security amount would be deducted from each quarterly bill which will be refunded after satisfactory completion of the CAMC.

Maintenance Services:

The scope of maintenance under this contract shall include the following:

1. Unlimited breakdown service calls at Customer's request shall be provided during working hours of a normal working day excluding on Saturday, Sunday and Govt. Holidays. Besides this, minimum 8 maintenance services and 15 operation services.
2. Such maintenance shall include firm's own cost, supply and fitment, repair cost of all minor parts, except those listed in annexure B. Parts in annexure B are payable extra to the firm.
3. Replacement of faulty items due to technical reasons.
4. Spares / components other than listed in annexure B used for repair are included in this CAMC. However, the CAMC package will not cover physically damaged or missing parts / components caused by IISER, however, if caused by the firm then it's chargeable.

5. Any breakage / mishandling by IISER are not included in the CAMC and its rectification is chargeable to IISER. However, if the same is caused by the firm, it has to repair/replace the equipment free of cost.

6. Any additional up-gradation in the system, providing of new system related complete equipment is payable extra.

The following instance of parts are not under this contract:

1. If the equipment is mishandled or broken by IISER.
2. Any fault associated with any peripheral equipment or electrical work external to the equipment.
3. Use of supplies not meeting manufacturer's specifications.
4. Operator error or failure to follow basic maintenance as defined in the operator manuals.
5. Any damage due to natural calamities like earthquake, fire etc.

Annx-A

S.No	Brand	Model	Device	Colour	QTY
1	Behringer	FBQ 3102	Graphic equalizer	-	4
2	Bose	PM 8500N	Amplifier	-	3
3	Bose	PSDC-II	Controller	-	2
4	Bose	ESP 00	DSP	-	1
5	Bose	EDR Input card	Input card	-	2
6	Bose	EDR Out Card	Output Card	-	2
7	Bose	402-11	Speaker	Black	8
8	Bose	RM 9020	Speaker	Black	2
9	Bose	RM 5510	Speaker	Black	2
10	Bose	RMS 215	Speaker	Black	4
11	Bose	620M	5peaker	Black	4
12	Bose	DS 100SE	Speakers	Black	2
13	Custom	32U Rack	Equipment rack	-	1
14	Custom	12U rack	Equipment Rack	-	2
15	Custom	Mic Stand	Stands	-	1
16	QSC	RMX 1450	Amplifier	-	2
17	QSC	RMX850	Amplifier	-	3
18	Sennheiser	MZH 3040	Gooseneck Mic	-	5
19	Sennheiser	MZTX 31PTT	Gooseneck base	-	6
20	Sennheiser	ME34	Gooseneck Head	-	6
21	Sennheiser	ew 352 G3	Headworn Mic	-	4
22	Sennheiser	e 614	Instrument Mics	-	4
23	Sennheiser	ew 112 G3-A	Lapel/ Collar Mic	-	2
24	Sennheiser	ew 135 G3-A	Vocal handheld Cordless	-	4
25	Sennheiser	epack e 840 S	Wired Vocal Mic	-	2
26	Sennheiser	ew 112 G3-B	Wireless Lapel	-	1
27	Sennheiser	ew 135 G3-B	Wireless Vocal	-	2
28	Shure	DFR 22	Feedback reducer	-	3
29	Sony	DVP-SR750HP	DVD Player	-	3
30	Yamaha	MG124CX	Mixer	-	2
31	Yamaha	MG24/14FX	Mixer	-	1