भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान मोहाली

(शिक्षा मंत्रालय का एक स्वायत संस्थान, भारत सरकार के अधीन)

सैक्टर–81, नॉलेजसिटी,पो.ओ.मनौली,एस.ए.एस.नगर,मोहाली, पंजाब-140306

INDIAN INSTITUTE OF SCIENCE EDUCATION AND RESEARCH MOHALI

(Established By Ministry of Education, Govt. of India)

Sector-81, Knowledge city, PO-Manauli, SAS Nagar Mohali-140306, Punjab

Tender Ref. No.: IISERM/EE/26-27/AMC-09 **Date: 29.07.2026**

ई - निविदा आमंत्रण सूचना / E-TENDER NOTICE

1. **General:**

The Executive Engineer on behalf of the Director, IISER Mohali, invites online bids two bid system i.e. technical bid and financial bid through E- Central Public Procurement Portal i.e. https://eprocure.gov.in/eprocure/app from eligible contractor for the work mentioned below.

Name of the Work	Estimated Cost	Completion Period
AMC for 500 LPH Reverse Osmosis Systems Installed in Animal Facility at IISER Mohali	**Rs. 99,592/- (Inclusive GST)**	**One year (01 Year), which shall be extended for a further period of 1+1 year**

2. Critical Data sheet:

Approximately Cost	**Rs. 99,592/- (Inclusive GST)**
Tender Type (Open / Limited / EOI / Auction / Single)	Open
Tender Category (Services/Goods/Works)	Works
Type/Form of Contract (Work/ Supply/ Auction/ Service/ Buy/ AMC/ CAMC/ Empanelment/ Sell)	AMC Contract
Product Category (Civil Works/Electrical Works / Fleet Management/ Computer Systems)	Electrical Works
Tender document publish date	29.07.2026 (18:00 Hrs.)
Tender Document available for sale on website	29.07.2026 (18:30 Hrs.) on E-tendering website https://eprocure.gov.in/eprocure/app. Tender document can only be obtained after registration of tenderer on the website https://eprocure.gov.in/eprocure/app.
Bid Submission Start Date (online)	29.07.2026 (18:30 Hrs)
Bid Submission End Date (online)	19.08.2026 (15:00 Hrs)
Date & time of opening of Tender (Technical Bid) (online)	20.08.2026 (15:30 Hrs)
Date & Time of opening of Financial Bid (online)	**Will be informed later on after the evaluation of Technical Bids (Only to the bidders who successfully qualify the Technical Evaluation)**
Tender Fee (Non-refundable)	**Rs. 590/-** (including GST @18%) Nonrefundable.
EMD	**Rs. 2,000/-** (Rupees Two Thousand Only).
Pre bid Meeting	NA
Mode of Submission of EMD and Tender Fee	By RTGS, NEFT in below mentioned account no.: 1. **Name of Bank**- Canara Bank 2. **Branch**- IISER Mohali 3. **Account No**.- **4790101001912** 4. **Account Name**- Registrar, IISER Mohali 5. **IFSC Code - CNRB0004790** The bidders shall be required to upload the scanned copies of transaction of payment of Tender Fee/ EMD including e-receipt (clearly indicating UTR No. & Tender Reference i.e. NIT No. must be entered in the remark at the time of online transaction of payment, failing which payment may not be considered) at the time of online bid submission on e-tendering website.

	OR **a) Tender Fee:** In shape of Demand Draft in favour of **Registrar, IISER Mohali** payable at SAS Nagar (Mohali). **b) EMD:** In the form of Bankers Cheque / Demand Draft / FDR in the name of **Registrar, IISER Mohali** payable at SAS Nagar (Mohali). Scanned copy of Tender Fee & EMD including e-receipt to be uploaded in Cover-1 and Tender fee/EMD in original in sealed envelope should reach on or before the last date and time of bid submission to the ***Dispatch Section, Administrative Building, IISER Mohali*** ***addressed to*** **"Executive Engineer, Institute Works Department (IWD), Sector-81, Knowledge city, PO-Manauli, SAS Nagar Mohali-140306, Punjab".** ***Instructions for* submission *of Tender Fee & EMD (in case of Bankers Cheque / Demand Draft / FDR)*** 1. NIT number & Name of the Work should be clearly super scribed on the top of the envelope with firm's/ bidder's name & address. Bids may be rejected if NIT number & Name of the Work is not mentioned on the Envelope. 2. Bids shall be considered as UNRESPONSIVE and shall be summarily rejected in the case of non-submission of original EMD and Tender fee as per stipulated date & time OR if any discrepancy is found at any stage.
No. of Covers	02 (Cover-1 for Technical Bid + Cover-2 for Financial Bid)
Bid Validity Days	90 days (from last date of opening of Technical Bid)
Price Bid	To be uploaded only on CPP Portal https://eprocure.gov.in/eprocure/app in excel sheet/BOQ
Address for submission of documents or other communication.	**Executive Engineer, Institute Works Department (IWD), Sector-81, Knowledge city, PO-Manauli, SAS Nagar Mohali-140306, Punjab**
Email Address	iwd@iisermohali.ac.in

a. Tender document may be downloaded from the website of E-Central Public Procurement portal (https://eprocure.gov.in/eprocure/app) and www.iisermohali.ac.in . Tender should be submitted online along with valid documents of eligibility criteria within the date mentioned above.

b. The Director, IISER Mohali shall be the "Accepting Authority" hereinafter referred to as such for the purpose of this contract.

c. For any information, other modifications and/or corrigendum may kindly visit IISER Mohali website http://www.iisermohali.ac.in and also publish on https://eprocure.gov.in/eprocure/app.

d. Intending Bidders shall visit the site, assess the site conditions & may quote accordingly.

Important Documents uploads in .pdf format only:-

a) Documents regarding legal status of the firm and written power of attorney of the signatory, (if applicable).

b) Scanned copy of NEFT/ RTGS/ BG/ FDR (Transaction of payment of Tender Fee/ EMD including e-receipt clearly indicating UTR No.)

c) Scanned copy of valid PAN and GST number.

d) Scanned copy of local office/ service centre address proof in Tricity (Panchkula, Chandigarh & Mohali).

e) Scanned copy of valid ESI & EPF registration certificate.

f) Scanned copy of Average Annual Turnover should be at least 30% of the estimated cost during the last 3 (Three) consecutive Financial Years (2022-23, 2023-24, 2024-25)-

Scanned copy of Balance Sheet duly audited by Chartered Accountant.

OR

Scanned copy of Certificate from CA preferably with UDIN Number to be uploaded. The year in which no turnover is shown would also be considered for working out the average.

g) Scanned copy of Work Completion Certificate/ CRAC with Similar work experience certificate to be uploaded as proof of Eligibility Criteria (Form 26AS also to be uploaded for Private Sector work experience). Completion certificate issued by Competent Authority will only be considered. Competent Authority means Officer of not below the Rank of Executive Engineer/ Equivalent would be acceptable.

The eligibility criteria for undertaking the work will be as follows:

The agency must have similar works means " **AMC/repair & maintenance of RO or water softener systems**" during last seven years ending 31st March as:

(i). Three similar work each of value not less than 40%

OR

(ii). Two similar work each of value not less than 60%

OR

(iii). One similar work having value not less than 80%

The Cover II(Financial Bid) shall consist of following:

* Schedule of price bidof in the form of BoQ_XXXXX.xls (Will be formulated according to the type of work)

-sd/-
Executive Engineer
IISER Mohali

SCOPE OF WORK UNDER CONTRACTOR :

AMC of RO 5000 LPH Litres

1. Service and cleaning of micron filter and cleaning of housing once in month.
2. Sand filter check with back wash systems once in month.
3. Hardness checking with hardness kit once in month.
4. One visit per month
5. Checking of pipe line inlet out connection once in month.
6. TDS checking once in month.
7. Water testing report once in month.
8. Flow checking once in month.
9. All valves and fitting checking once in month.
10. Rota meter or any other control meter once in month.
11. Raw water checking with TDS meter once in month.
12. Electrical panel checking with pump supply once in month.

SCOPE OF WORK UNDER IISER

1. Replacement of defective component (spares to be provided by IISER) or on payment basis if provided by agency.
2. Minimum quantity of spares to be maintained at our end.
3. In case any shortage of equipment or need of additional equipment's is felt by the firm then the same should be brought to the notice of the engineer in charge and can be installed after obtaining the necessary permission, on chargeable basis.
4. In case, a fault is found in some power cable supplying power to the panel, the same can be repaired by the firm.

General Terms & Conditions:-

1. The contractor must have suitable experience of undertaking similar work.
2. All damaged/worn out parts replaced during AMC should be returned to the Engineer in charge.
3. Agency to have office in Tri-City (as they have to attend call any time).
4. No equipment should be unmounted from the panel and taken out from the Institute without a proper Gate Pass issued by the Engineer In charge.
5. In case of any damage due to mishandling of the installation, recovery shall be made from the bill.
6. In case of unsatisfactory performance, the AMC can be terminated without assigning any reason.
7. The contractor must intimate the addresses of his office along with contact numbers of persons to be contacted in case of emergency.
8. The attending technician should be in possession of all tools and equipment’s to be used during the maintenance work and the same would be provided by the agency.
9. The contractor or his workers shall not misuse the premises allotted to them for any purpose other than for which the contract is awarded.
10. Cleaning of the premises, floor etc after work completion will be the responsibility of the agency.
11. The contractor has to deploy more manpower, if required, for attending breakdown and completing breakdown work in minimum possible time for which no extra payment would be made.
12. In case any shutdown is required for carrying out the AMC work, then the same should be informed to the Engineer in charge well before hand and a shutdown should be carried out only after obtaining the necessary approval.
13. Any displacement, relocation of the substation equipment should be avoided by the firm.
14. The firm should finish the work in stipulated time. Any extra labour incurred in meeting the work deadlines shall not be chargeable and will be the firm’s liability.

15. AMC charges will be payable quarterly after satisfactory completion of work and Certification by Engineer in Charge.
16. The contractor shall comply with all statutory requirements in respect of said work.
17. All material to be used in the work will have to be approved by the Engineer -in- Charge or his authorized representative.
18. All urgent calls and complaints should be attended within 1 hour, round the clock.
19. All the company's attending technicians should take all necessary precautions while carrying out the AMC work.
20. The agency had to get total hardness checked once in a month along with the PH total Alkalinity and Total dissolved solids and submit the report
21. Carrying out liasoning with OEMs of individual equipment's will be the sole responsibility of the agency. However, in case of any delay in repair etc. by the OEM, the agency should keep the Engineer in charge well informed from time to time.
22. The agency will comply with all statutory requirements in respect of the work. The agency will be responsible for the safety of labourers deployed by him for undertaking maintenance at the site. IISER shall not be responsible for the same.
23. Service Engineer during the visit will report on the performance or any Other abnormality served in operation of system and inform parts requirement shall also submit the report on work done and recommendations as well as spare parts offers to concern authority for procurement.
24. The agency will provide minimum twelve (12) services in a year.
25. The agency shall attend unlimited breakdown calls in between routine service calls immediately on receipt of breakdown calls free of cost.
26. The agency shall engage one qualified service engineer to supervise the AMC on monthly regular basis, including any breakdown, fault, operating problem to machines, etc failing which penalty @ 2,000/- per month shall be levied.
27. The undersigned for and on behalf of the Director, IISER Mohali reserves the right to reject, amend or alter this order without assigning any reason.
28. E-quotations must be submitted in two bid system i.e, technical and commercial, otherwise, their bid will be rejected.

Other Information:

1. Tenders to be downloaded from web site www.iisermohali.ac.in / www.eprocure.gov.in
2. The amount of earnest money may be deposited in the shape of deposit at call receipt of any scheduled bank payable at Mohali in the name of the Registrar, IISER Mohali. MSME certificate if submitted, must be relevant to the work.
3. The committee on the behalf of Director, IISER-Mohali reserves the right to accept/reject any or all the tenders without assigning any reasons.
4. All disputes concerning in any way with this tender are subjected to Mohali Court Jurisdiction only.

Payment:

1. Payment on quarterly basis after end of each quarter on pro-rata basis.
2. 5% security amount would be deducted from each quarterly bill, which will be refunded at the end of each year of AMC.
3. The rates shall remain the same for the initial and further extendable period of two years (1+1), if mutually agreed upon.
4. Advance payment only upon submission of Bank Guarantee amounting to 110% of billed amount including GST favoring Registrar, IISER Mohali.

Duration of contract:

The annual maintenance contract rates will be same for one year which can be extended for further a period of two years (1+1) upon satisfactory performance by the agency and mutual consent on same rates and terms & conditions.

Termination:
The AMC can be terminated if agreed by both parties or at the expiry of the period of the agreement.

FORCE MAJEURE
Contractor shall be liable to perform of its obligations under or arising out of this contract if, such failure does not results from any force major, act of God, fire, industrial disputes, labour trouble, transportation embargo, existence of any state of Emergency, war, war like conditions, civil commotion, riot, inability to obtain any material, imposition of sanction and / or any measures taken by the Govt. what so ever which rendered it impossible or impracticable for the contractor to perform obligations under this contract.

LIQUIDATED DAMAGES:
Being an Educational Institute, time is essence of the order. The date of completion of work should be strictly adhered to; otherwise, this Institute reserves the right not to accept the completion of work in part of full. The Liquidated damages @ 0.5% per week subject to a maximum of 5% value of the order can be imposed for delay in completion of work, supply, installation and commissioning, as may be applicable.